

KMT Reconditioned Reamers – Instructions for Processing

Reamer Reconditioning Overview

Reamer Reconditioning is currently being conducted at two (2) KMT locations. These locations are the Whitehouse, Ohio facility as well as the Nabburg Fine Machining facility of Germany.

Determining Where to Ship Reamers

The final destination is determined by the type of product requiring reconditioning. The guide below will assist you with selecting the correct reconditioning center.

Whitehouse, Ohio Location:

- Modular Types (RHM™)
- Multiflute Types (RMB™ & RMS™)
- Modular Disc Tipped Types (RMR™ & RHR™)

Note: Items above require a Min. Order Qty. of five (5) pcs per line item or will be subject to return

Nabburg Fine Machining Location (via KMT Cleveland Warehouse):

- Expandable Types (RMH-E™ & RMB-E™)
- Padded Reamers
- Custom Reamers originating in Germany
- KRS Reamers

Note: Typically RHM, RHM-E, RMB-E, & Quick Ship reamers only allow for a single regrind

Re-Tipping Rules

If you are unsure whether or not your tool requires retipping, please reach out to your local Kennametal representative. A determination can be made if re-tipping is actually needed. Re-tipping can only be performed at the Nabburg Fine Machining location.

Processing of Orders

First, determine the type of reamer that requires reconditioning and select the appropriate Reamer Reconditioning Form (available upon request from Services). Contact a CSR and obtain an RMA # and enter it on the Repair Form with all other required information. Ship both the Repair Form and product(s) to the "ship to address" found on the form. After evaluation, a CSR will contact the customer with an RFQ. Order will then be completed after receiving customer approval to proceed.

Contacts for Our Internal Services Team - Americas

- Ed Morrow, Sr. Project Engineer Services, 336-524-1082, edward.morrow@kennametal.com
- Keith Hoover, Regional Product Manager – Holefinishing, 815-708-4649, keith.hoover@kennametal.com
- Deb Allen, Specialist Supply Chain Logistics, deb.allen@kennametal.com





Reamer Reconditioning Form

Ship to:

Return to:

Kennametal Attn: Reamer Reconditioning Service 6325 Industrial Parkway Whitehouse, Ohio 43571
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We would like to thank you for choosing Kennametal for your repair needs; our qualified technicians are here to service your products and return them back to their original condition in performance
 Email to deb.allen@kennametal.com

Customer Account Number	
P.O. Number	
Contact Name	
Contact Phone	
Contact Email	

Reamers - Modular Type (RHM™)
Multiflute Type (RMB™ & RMS™)
Modular Disc Tipped (RMR™ & RHR™)

Unrepairable Items:

Units deemed unrepairable will be returned to the Customer
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Return Shipping Method:	Please Select One
UPS Ground	<input type="checkbox"/>
UPS NDA	<input type="checkbox"/>
UPS Collect Account #	<input type="checkbox"/>
Other	<input type="checkbox"/>

Note: Please be sure to include the tools to be repaired on the list found

Tool(s) to be Reconditioned:

Quantity*	Cat # / DWG #	Comments

* Min Order Qty: Five (5) pcs per line item apply, any line item below this is subject to return

Additional Comments

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Reamer Reconditioning Form

Ship to:

Return to:

Kennametal
Attn: Reamer Reconditioning Service
18105 Cleveland Parkway Drive
Cleveland, Ohio 44135

We would like to thank you for choosing Kennametal for your repair needs; our qualified technicians are here to service your products and return them back to their original condition in performance
Email to: ftmill.service@kennametal.com

Customer Account Number	
P.O. Number	
Contact Name	
Contact Phone	
Contact Email	

Reamers - Expandable Type (RHM-E™ & RMB-E™), Padded and Other Types of Customs use MM # 6588241

Note: Please be sure to include the tools to be repaired on the list found below.

Unrepairable Items:

Units deemed unrepairable will be returned to the Customer

Items that are discovered to be unrepairable during the inspection process or that the customer wishes not to have repaired will be subject to a \$170 (USD's) minimum charge per unit.

Return Shipping Method:	Please Select One
UPS Ground	<input type="checkbox"/>
UPS NDA	<input type="checkbox"/>
UPS Collect Account #	<input type="checkbox"/>
Other	<input type="checkbox"/>
RMA Number (Required):	

Tool(s) to be Reconditioned:

Quantity	Cat # / DWG #	Comments

Additional Comments